



Brockley Tenants Co-operative Ltd

SPRING NEWSLETTER



ANNUAL GENERAL MEETING

**SATURDAY 14TH JULY
AT 3.00 PM**

**ST JOHN'S CHURCH
HALL**

LEWISHAM WAY

(WITH REFRESHMENTS)

**HOUSING OFFICE
249 LEWISHAM WAY
SE4 1XF**

Tel: 020 8691 5898

Email: admin@brockley.coop

[www.brockley-tenants-
co-op.co.uk](http://www.brockley-tenants-co-op.co.uk)



MEET THE STAFF

Welcome to the Spring edition of the Brockley Tenants Co-op newsletter.

My name is Gina Betteridge and I would like to introduce myself as the new manager of the Co-op. I took over from Lindsay Mortimer on 16th April 2018 and I very much look forward to getting to know all the Co-op's members over the coming weeks. I am sure all members will join me in extending a huge thank you to Lindsay for her dedicated service to the Co-op and also to wish her well in new endeavours.

Two more new faces have joined the team. We are pleased to welcome Jerome Clarke who has taken up the position of Surveyor/Maintenance Officer and

Jennifer Dyal, Housing Officer who will be leading on all rent issues and general housing management matters.



Gina Betteridge
Housing Manager

Sam Carrizales
Finance Officer

Jennifer Dyal
Housing Officer



Lenesa Browne
Administrator

Fidel Persaud
Finance Officer

Jerome Clarke
Surveyor

DROP-IN COFFEE
MORNING

FRIDAY 1ST JUNE
10.30 AM TO 12.30 PM

HOUSING OFFICE
249 LEWISHAM WAY

COME & MEET THE TEAM
EVERYONE WELCOME
THERE WILL BE CAKE!

Annual General Meeting

We look forward to seeing you at the Annual General Meeting on Saturday 14th July. This is your chance to be involved in the running of the Co-operative. Learn new skills, build your confidence, add to your CV, feel empowered.....

The meeting will be held at St John's Church, Lewisham Way, starting at 3.00 pm. The Agenda and papers will be sent out two weeks before the event.

Your participation in this event is really appreciated and we hope to see you there to elect the new Management Committee for 2018/19.



BE A STAR TENANT—YOUR CO-OP NEEDS YOU!

If you wish to be considered as a fully participating Management Committee member for 2018/19, please read and complete the attached Application, Code of Conduct and Declaration of Interest forms and return to the BTC office on the day of or before the AGM. We would love to know of any specific skills or qualifications you may have that could assist the Co-op with its day to day business.

Planned Maintenance

Our contractors are currently carrying out bathroom and kitchen works in six properties as part of the planned maintenance / cyclical works programme. Tenders have just been received for the next round of planned works to five properties, which will include external decorations and refurbishment of internal communal areas.

Please note, you will be notified well in advance of any works being carried out to your property.



Walk-in welfare surgery

Do you need help with budgeting? Struggling with debts? Unsure what help is available? Then drop into our welfare advice surgery — held every Thursday at the Housing Office – no appointment necessary (closed for lunch from 1.00 to 2.00 pm). Below are some of the ways we may be able to help.

- Agreeing an arrangement based on your income and expenditure
- Speaking to your local authority to find out if there are any issues with your Housing Benefit
- ensure you are getting the correct benefits and everything you are entitled to claim
- If you're affected by Bedroom Tax, Benefit Cap or Universal Credit we can offer advice on downsizing. We can also give you advice on other options such as applying for a payment from your Council to cover any shortfall and taking in a lodger.

If you are unable to pay your rent you may be putting your tenancy at risk. We want to help you remain in your home with a clear rent account, so if you are having difficulties please speak to us as soon as possible.



Would you like help in gaining employment?

Love London Working is an exciting new programme to help unemployed people into work. Access training opportunities, get support with job applications, CV writing and interview practice. A wide variety of jobs and work placements ready for you to apply for

across all 33 London boroughs. This scheme is a partnership with Hexagon Housing Association but you don't need to be a resident to take part. To find out more visit the website or use the contact details below:

Website: lovelondonworking.com

Phone: 020 8768 7984 / 020 8768 7915

Email: llw@hexagon.org.uk